# Scope of change

**Affected Systems/Applications:** Pentaho, BI Database, ETL Processes

**Affected NOD Locations:** All

**Affected Departments:** All

**Time/Date of Change:** Ongoing through Thursday, May 13, 2021

**Purpose:** To improve performance and functionality, National Oak’s IT Department will be upgrading the version of Pentaho we run. Pentaho is our ETL software, which extracts data from multiple sources, transforms it and loads it in our databases.

**Steps users must take to see this change:** There is no downtime associated with this change. Users do not need to take any action.

# Description of change

Our ETL processes move data from Perfection to the reporting database (BI). It also handles other processes, such as files sent to GetPaid, Blue Ridge (Clarity), IL2000, FedEx UPS imports, Magento Customer Price files and other miscellaneous customer reports.

These processes are being moved to the new version of Pentaho in stages. ~~All processes will be moved by the end of day on Thursday, May 13, 2021.~~ During the transfer, the ETL processes are being closely monitored to ensure there is no disruption.